

# What action do I take if my medication is not covered under the National Preferred Formulary?

Express Scripts (ESI) is our new prescription benefit provider for the UnitedHealthcare plans as of January 1, 2023. The move to ESI includes a new formulary, called the National Preferred Formulary (list of covered medications), effective July 1, 2023. View the 2023 formulary on [www.nutanixbenefits.com](http://www.nutanixbenefits.com) and on the ESI website, [www.express-scripts.com](http://www.express-scripts.com) > *Prescriptions > Price a Medication.*

While most members will not see any impact on their medication coverage, in the event your medication is not included under the National Preferred Formulary, there are steps required to ensure uninterrupted access to medication you need. Our goal is to help you make informed decisions about your medications and ensure you have information to support you to make these decisions.

If you learn that your medication is no longer covered by the plan, below are the steps to take.

## What can I do if my medication is not included in the National Preferred Formulary list?



### Actions you can take to ensure your next refill is smooth with Express Scripts

Check the **National Preferred Formulary** to confirm whether your prescribed medication is covered. If your medication is not listed, please choose one of the following actions:

- Follow-up with your doctor to discuss alternatives that are therapeutically equivalent, provides you the treatment you need, and is covered under ESI's National Formulary. They will then provide a prescription to you for the new medication.
- If there is a clinical reason, identified by your doctor that requires you to continue taking your current medication, your doctor can request a coverage review by visiting the Express Scripts online portal at [esrx.com/PA](http://esrx.com/PA). This starts the medical necessity review process and consideration for you to receive a formulary exception.