



# Claims. Coverage. Costs.

# Navigating it all just got easier.

Simply contact MyAdvocate for expert, peace-of-mind answers to your most complicated healthcare-related questions and challenges.

# Benefits education and plan information

- Plan comparisons and enrollment
- Covered services, network providers and pre-authorizations
- Using accounts like FSAs, HSAs and HRAs
- Ways to reduce out-of-pocket costs
- Enrollment in programs such as wellness or disease management

### **Coordination of care**

- Referrals, appointment scheduling and transportation
- Medical supply orders
- Estimating costs for procedures, equipment and more
- · Assisting with in-home, skilled nursing and hospice care

## Billing and claims assistance

- Copays, deductibles, co-insurance and out-of-pocket maximums
- Coordinate resolution of billing errors, claim denials and copay applications
- Complaint and appeals processes and documentation

### And much more

To get started, call us or go to

MyAdvocateServices.com to complete
the online intake process.





We'll collect your information and assign a highly skilled personal advocate—who will remain with you until your issue is resolved.