

Eligibility

Eligibility Date: On the date of hire

Eligibility Requirement: 30 hours per week

Effective Date: Later of the date that you become eligible or the date that you elect

Annual Election/Use it or Lose it

Your annual VitaFlex Plan election is irrevocable for the Plan Year. Please consider your potential health and dependent care expenses carefully prior to making an election. If you do not incur eligible expenses equal to your election, the unused portion will be forfeited to your employer.

Only certain health and dependent care claims are eligible for reimbursement. The IRS establishes the guidelines for claim eligibility. Your eligible expenses must be incurred during the Plan Year and after your participation effective date. If you terminate employment, medical expenses must be incurred prior to your termination date.

Minimum/Maximum Elections

	Health FSA	Dependent Care FSA
Minimum (per Plan Year):	\$100.00	\$100.00
Maximum (per Plan Year):	\$2,700.00	\$5,000.00

Open Enrollment

If you do not elect to participate on your initial eligibility date, you may elect to participate during the next annual Open Enrollment period. All Open Enrollment elections are effective for the Plan Year following the Open Enrollment period. Please note that if you were participating in the previous Plan Year and you do not re-elect, your FSA election will revert to zero.

Mid-Year Election Changes

You may only change your election mid-year in certain limited circumstances, and even then changes are subject to restrictions. In order to change your election mid-year, you must experience a qualified status change (birth, marriage, etc.) or other approved exception. All change requests must be made within 30 days of the mid-year exception date.

Important Deadlines

Claims must be incurred during the Plan Year, which is the date your election becomes effective through December 31, 2019. All claims incurred in the Plan Year must be submitted by March 31, 2020. If your account is terminated mid-year, you will be able to incur claims for the Health FSA through your termination date.

Per Paycheck Reductions

Your election is made as an annual election for the full Plan Year. Your annual election is then divided by total number of paychecks during the Plan Year or by the number of remaining paychecks in the Plan Year if you are hired mid-year.

Reimbursements

Tax-free claim reimbursements are issued via direct deposit or paper check, depending on whether bank account information is provided to VitaFlex. Reimbursements will be itemized on an Advice of Deposit notification delivered via email or on the paper check as either Health FSA or Dependent Care FSA.

Filing Claims

Claims may be submitted as expenses are incurred, or they may be bundled and filed on a periodic basis. All claims for the 2019 Plan Year must be received by March 31, 2020*. Claims may be submitted using any of the following methods:

- ➔ Online*: <https://www.vitaflex.net>
- ➔ Mobile*: VitaFlex Mobile™ app (available on Apple and Android)
- ➔ Email: claims@vitamail.com
- ➔ Fax: (866) 964-3539
- ➔ U.S. Mail: 900 N. Shoreline Blvd., Mountain View, CA 94043

*The deadline to submit claims *Online* or via *Mobile app* is 9:59 p.m. PACIFIC Time on March 31, 2020. Claims being submitted after 9:59 p.m. Pacific Time on that date must be either *Faxed* or *Emailed*, and you must complete and submit the appropriate VitaFlex FSA Claim Form with your faxed/emailed documentation.

Notifications

Each time you submit a claim, you will receive a notification to confirm how the claim was processed. You will receive your notification via email. To view claim details, you can log into your VitaFlex online account at www.vitaflex.net.

Online Account Access

You may access your VitaFlex account information online at any time. For first time access:

Go to <https://www.vitaflex.net>
Enter your Login ID (email address provided in your Welcome Email)
Enter your temporary password (provided in your Welcome Email) and click Log On

After the first login, you will be prompted to select a password of your choice for future use and a security question and answer.

Additional Information

This FSA Plan Detail Sheet provides a brief summary of several important elements of your Pre-Tax Flexible Benefits Plan. Additional details may be found at www.vitaflex.net. For full Plan details, rules, and restrictions, please refer to the Summary Plan Description.